Edwin L.N. Thoms, Senior Director

571.435.0823 (c)   E.Thoms@EdwinLNThoms.com

PROFESSIONAL VISION

Clearances: US DoD / US State Dept. – Top Secret | DHS USCIS & US GSA – Public Trust

Experienced and forward-thinking professional with a proven track record in Digital Innovation, Modernization, and Agile Transformational Leadership for Federal and Commercial sectors. Demonstrated expertise in delivering customer-centric solutions in software, cloud, and cybersecurity domains, managing programs with revenue ranging from $100+ million. Skilled in strategic planning, optimizing organizational efficiency, cost reduction, and exceeding business objectives to enhance Contractor Performance Assessment Reporting Systems (CPARS) scores. Recognized for outstanding leadership capabilities, building high-performing cross-functional teams, and maximizing human and financial resources with a focus on early delivery.

- 20+ Year Delivering Innovation and Leadership
- 15+ Years IT PM supporting Government clients.
- Increase Quality and Performance
- Aligning and Building IT Solutions to Enable Growth
- Managed contract personnel and direct interface with clients
- Strategy Client-side Consulting and Technology Implementation

✓ Delivering increase DevSecOps Engineer and customer engagement using Agile Transformation best practices – Scrum, Kanban, and Scaled Agile practices.

✓ Improve operating performance and lead in digital innovation, cybersecurity, and data management delivering on Key Performance Indicators (KPIs), and Object & Key Results (OKRs).

✓ Sustain organizational modernization and operational excellence by incorporating Built-in Quality standards, Shared Services (Cloud Computing – SaaS, IaaS, PaaS), and Team Agility (Scrum and Kanban).

✓ Established mentorships, career enablement, and performance improvements with staff directly increasing retention and performance across multiple contracts.

LEAN-Agile Leadership	Built-in Quality and Technical Delivery	Continuous Program Improvement

VALUES | STRENGTHS | LEADERSHIP

Portfolio/Program Management • SAFe Practice Consultant (SPC) • Certified Scrum Professional

- Enterprise IT Management: SaaS, PaaS, IaaS & Multi-Cloud Adoption Strategies
- Federal & Corporate Leadership (C-Suite)
- Cyber Security & Information Assurance
- LEAN-Agile Values, Principles, Practices

- Request for Proposal (RFP), Request for Information (RFI) Lifecycle & Vendor Selection
- Artificial Intelligence (AI), Robotic Process Automation (RPA) & Advanced Analytics
- DevSecOps Mindset and Transformation

- Diverse Team Management & Staff Selection
- Solution Architect / Technical Proposal
- Application Development (Full-Cycle)
- Process & Quality Improvement
- Development, Design, and Architecture

EDUCATION | TECHNICAL TRAINING | CERTIFICATIONS

Master of Fine Arts, Computer Graphics Design, Rochester Institute of Technology (RIT), Rochester, NY — May 2004
Bachelor of Technology, Digital Multimedia, Andrews University (AU), Berrien Springs, MI — December 2000
AI Fundamentals for Non-Data Scientist (online non-credit), The Wharton School of the University of Pennsylvania — May 2022

✓ **Project Management Professional (PMP),** *2982950*
✓ **SAFe® 6.0 Practice Consultant,** *05714172-9453*
✓ **Certified Scrum Professional – Scrum Master (CSP-SM)**; *CSP-PO, CSM,* **CSPO** *000166080*
✓ **Scrum Foundations Educator – Scrum Alliance,** *000166080*

✓ **PMI Agile Certified Practitioner (PMI-ACP)**, *1952731*
✓ **ITIL 4 Foundation Certification in ITSM,** *GR671163250ET*
✓ **ICAgile Certified Professional (ICP)**, *ICAgile*
✓ **AWS Certified Cloud Practitioner – AWS,** *Z5DP2Y9J2JFEQWG8*
✓ **AWS Solutions Training for Partners: Big Data and Analytics,** *AWS*

PROFESSIONAL EXPERIENCE

Senior Director - Agile Program Management, Solution Architect, and BD Team — June 2022 – Present
VMD Corp — [**Various Contract Support (DOE, DHS, DOS)**]

- **Leadership:** Sr. Director for VMD Corp's business development and operations management portfolio of $100M+ and delivering Request for Proposal (RFP) responses resulting in delivering innovation, business agility, technical solutions, increased efficiency and security, higher quality services/products, and lower costs. Provide strategic leadership for new programs during transition kick-off and staffing plans for highly technical Cyber Security, Agile teams, and Cloud/DevSecOps Engineers.

- **Innovation:** As a Solution Architect, driving technology goals, developed Continuous Delivery pipeline, process diagrams and strategies for contract proposals.

Key Project and Performance Highlight

- Lead portfolio of cloud, cybersecurity, and digital modernization across the organizational enterprise to help develop and build additional revenue for VMD Corp. Tasks include driving system architecture discussions, building customer relationships and developing skilled workforce to drive technical change for both corporate and client interests.
- Primary POC for Platform as a Service (PaaS), Software as a Service (SaaS), and open-source technology to develop implementation strategies, end-user integration and delivery, and technology roadmaps addressing technical debt.
- Primary point of contact and solution architect for developing partnerships with Portfolio leads, BD, Capture and Proposal Teams.
- Strategic business development leadership delivers Agile Transformation, DevSecOps, and Cybersecurity frameworks to federal and commercial clients. Develop Center of Excellence (COE) programs to advance technical support capabilities, including PaaS, IaaS, SaaS products, Agile Project/Program Management, Cybersecurity, and DevSecOps.
- Collaborate and develop technical solutions to support Software as a Service (SaaS) - ServiceNow, and Salesforce solutions, and PaaS/IaaS solutions in Microsoft, AWS, and other cloud native environments.
- Establish and implement key metrics and key performance indicators (KPI), Object and Key Results (OKR), and provide quality check of programs, contracts, and customer relationship at all levels of decision making at the account.
- Deliver clear product scope definition, identify, and resolve risks, and facilitate planning, communication, and change management to achieve performance targets and strategic initiatives.
- FedCiv Portfolio Management: Transition Program Manager for DOE National Nuclear Security Administration (NNSA) Governance and Oversight (GO) Contract leading IT and Cyber Assessment professionals, setting governance and oversight for the Enterprise Program Management Office (ePMO), and providing domain knowledge to deliver program/projects initiatives. Agile Program Management for DHS USCIS EGIS providing senior leadership and staffing expertise during transition, vetting coaches, and scrum masters.

Senior Director of Operations II   May 2021 – June 2022
NCI Information Systems, Inc.   **[General Services Administration contract]**

- **Leadership:** Guiding the evolution of the digital technology portfolio, developing new strategies for adopting technologies, implementing new software and platforms, and providing direction to evolve digital processes and governance. Provide an independent voice to Executive Leadership to set direction for Innovation and Transformation initiatives.
- **Innovation:** Digital Innovation and Transformation leader delivering Artificial Intelligence (AI), Machine Learning (ML), Robotic Process Automation (RPA), and Data Analytics within Agile/DevSecOps practices.

Key Project and Performance Highlight

- Primary Business Unit Lead for AI/ML, RPA, and DevSecOps engineering, managing multi-disciplinary teams and measuring performance through identified KPI metrics to optimize and drive innovation at speed using agile frameworks. Responsible for representing the AI/ML and analytic automation capabilities translating from the Art of Possible to the Art of the Reality for $800M+ contract.
- Leading a diverse virtualized group of DevSecOps engineers delivering business agility through the identification, creation, and delivery of Automations – Product deliverables and roadmaps, identifying and planning corporate strategies to deliver customer value, and maintaining quality across the portfolio to include Agile Software Delivery, Customer Experience, and Service Delivery.
- Deliver 20+ RPAs within the first contract year and identified an additional $11M in potential ROI using corporate automation systems, business process improvements, and product delivery. Facilitate the development of enterprise-grade RPAs, and AI/ML capabilities that reduce cost-output-decision, moving towards more data-driven analysis and decision making.
- Establish and implement key metrics and key performance indicators (KPI), provide quality check of programs, contracts, and customer relationship at all levels of decision making at the account.
- Deliver clear product scope definition, identify, and resolve risks, and facilitate planning, communication, and change management to achieve performance targets and strategic initiatives.
- Eagerness to build a diverse, talented team of Agilists, Data Analysts, Developers, and Engineers to improve monetary outcomes (ROI) in advanced analytics and product delivery.

Program Director / Deputy Program Manager   Aug 2017 – May 2021
ManTech International Corporation   **[US Dept. of Homeland Security contract]**

- **Leadership:** Program Director/Deputy Program Manager supported the $200M (FFP/T&M) DHS contract to provide USCIS OIT with innovations for increased efficiency and security, higher quality services/products, and lower costs. Provided technical support and response for recompete bid and win for $80M+ contract within DHS USCIS.
- **Innovation:** Transformed service delivery model across the DevSecOps infrastructure pipeline, data management and managed migration of applications from on-premises data centers to AWS Cloud. Establish a shared vision of transparency, cooperation, and just-in-time deliverables for

business transformation efforts using the Agile approach for DevSecOps Team(s) to include Scrum, Kanban, and LEAN quality principles.

Key Project and Performance Highlights
- Professionally communicate plans, schedules, risk and analysis, documentation, corrective action plans, continuing technology development across the enterprise, developed policy documentation, technology recommendations, and oversight of technology solutions.
- Collaboration with ManTech Division leadership, subcontractors, and technical vendors to drive technical solutions for end-users and programs.
- Ensured stability of all associated infrastructure, platform architecture, and automation scripting tools. Identified customer needs/priorities and coordinated, innovative technical solutions across multiple programs (Program Management–Technical Delivery, DevSecOps Cloud, Network Engineering, Firewall Engineering, and Performance Analysis and Monitoring) and numerous cross-functional teams, removing legacy silos.
- Responsible for creating a strategic partnership with the client and ensuring daily communications are transparent and delivering on organizational priorities.
- Led team of 30+ Senior Consultants providing strategic advisory and management of Platform and Cloud Computing program goals.
- Deliver corporate responses to RFQ, RFP, and RFI, provide solution architecture diagrams, technical solutions, and custom knowledge areas, and deliver reports and updates to EVP and Director level management.
- Collaborate with senior corporate leadership, SAs, and business development team on activities for capturing strategies and writing proposals.
- Successfully mentored team members into new roles helping to advance career goals.

Program Manager   Aug 2016 – Aug 2017
InfoZen, LLC, a subsidiary of ManTech International Corporation   [**US Dept. of Homeland Security contract**]

- **Leadership:** Program Manager for USCIS OIT's Transformation Integration and Configuration Services (TICS I) DevSecOps and Cloud Computing team delivering to the ELIS2 program Zero Downtime Deployments (ZDD), stable CI/CD AWS Cloud Pipeline, integrated RedHat OpenShift Container Platform (OCP), cost reduction in the AWS Cloud, and increasing innovation for Infrastructure as Code (IaC). Direct customer interface for the company.
- **Innovation:** Established a shared vision of transparency, cooperation, and just-in-time deliverables for business transformation efforts using Agile Lifecycle for the DevSecOps Team to meet client goals.

Key Project and Performance Highlights
- Program Manager for ELIS2 DevSecOps Team for US Dept. of Homeland Security contract using industry agile best practices and AWS Cloud tools supporting across the CI/CD Pipeline.
- Led team of 20+ Senior Consultants providing program management for the $15+ million revenue over a three-year contract period. Successfully improved Contractor Performance Assessment Reporting System (CPARS) evaluation scores. Led internal team program to guide towards 80% AWS/Azure/Security+ certification, which the client has since required of all future TICS contract providers; High retention rate of talented engineers.
- Demonstrated ability to lead and manage time/budget (98% utilization), project planning and estimation, and people and team building within the Project Schedule.
- Provided oversight, leadership, and management of innovation program delivering on contractual requirements, increased customer experience and satisfaction to increase over contract evaluations.
- Coached and Trained Teams on Agile frameworks for delivering Projects, i.e., Backlog estimation and Review, Sprint Planning, and all areas of the Agile process.

Sr. Project Manager / Scrum Master   Jan 2016 – July 2016
INTEGRITYOne Partners, Inc.   [**US Dept. of Justice contract**]
Deputy Contract Site Lead / SharePoint Practice Lead / Agile Coach   Aug 2009 – Jan 2016
ActioNet, Inc.   [**US Dept. of State contract**]
Sr. Web Application Developer (Lead)   Oct 2003 – Aug 2009
Applied Information Sciences, Inc.   [**US Dept. of Defense contract**]

PROFESSIONAL ACKNOWLEDGEMENTS / AWARDS
Office of the Chief Technology Officer, Bureau of Diplomatic Security, US Department of State

Excellence in Teamwork Award (Jan 2016)	**Excellence in Teamwork Award (Sep 2013)**	**Excellence in Teamwork Award (Jun 2011)**
Excellence in Teamwork Award (Jun 2015)	**Excellence in Teamwork Award (Feb 2013)**	**Excellence in Teamwork Award (Aug 2010)**
	Excellence in Teamwork Award (Jan 2012)	

Office of the Under Secretary of Defense for Policy, US Department of Defense

Certificate of Appreciation (July 2009)

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VOLUNTEER ACTIVITIES

Alpha Phi Alpha Fraternity, Inc., Omicron Alpha Lambda Chapter, Fredericksburg, VA	Project: Alpha and March of Dimes—a leader in fundraising and Fraternity Chapter logistics to support the March for March of Dimes education on maternity health needs in our communities. In collaboration with our Regional Director, I work towards building relationships and coordinating with the local March of Dimes leadership on funding raising, corporate sponsorship, and education.
L.E.A.D.E. Foundation – 501(c)3 Non-Profit Organization, Fredericksburg, VA	Lead Team Member for "7 In … 7 Out" 50/50 Raffle to support leadership, mentorship, and community activism within the Stafford, Fredericksburg, and Spotsylvania VA. Supporting Team "7 In … 7 Out" for Black History Month and virtual oratorial of Dr. Martin Luther King Jr. speeches to help young men and women develop leadership and public speaking skills and scholarships.

PROFESSIONAL RECOMMENDATIONS

Mr. James Osborne CIO (US Federal Government) Army COE	"Edwin's professionalism and technical expertise in project management provided consistent, high-quality computing services to my customers. Edwin leads his team through challenges, encouraging and developing them to meet ever-higher standards. His knowledge and technical and political acumen is a winner in the highly competitive environment of improving business through information technology."
Mr. Naresh Patel President and CEO, OPTIMOZ Digital Transformation DevSecOps Evangelist	"I worked with Edwin on two challenging cutting-edge digital transformation contracts at DHS/USCIS over a period of about 4 years where Optimoz provided Cloud Engineering and DevSecOps services. I always found him to be an innovative and well-organized project manager. Edwin is a well-respected leader known for his motivational attitude and his servant leadership style. Edwin is a true change agent whom I have witnessed promoting and enabling changes within the team. I will never forget the prayer that Edwin once led and performed for the success of the team. I really enjoyed working with Edwin."
Ms. Charese Williams SGP, POPM, CSM, AWS Certified Program Director/Sr. Technical Project Manager	"Edwin, by far has been the best manager that I have had the opportunity to work with. Not only does he put his whole team ahead of himself, he truly exemplifies what it means to be a true Servant Leader and keeps abreast with the customer's needs and issues; quickly allaying any issues or concerns. Edwin easily teaches SAFe agile by making the team live it without truly knowing; which has led to unparalleled success on huge enterprise initiatives. Edwin's no nonsense yet loose management style is lauded for allowing his engineers to bring forth their full potential and has enabled them to achieve great success within the DHS USCIS federal space. Also, with Edwin's coaching I personally was led to achieve two AWS certifications and are feverishly studying for Security+ and Cloud+, as well as Google Cloud Compute and Microsoft Azure. The rest of the team (17) were personally compelled to also answer the challenge and racked up more than 28 AWS certs. Edwin also ensures that he keeps his knowledge fresh on new technologies, methodologies, and common proven best practices. Edwin also is very in tune with his team and is an excellent conflict resolution resolver."
Ms. Kaesha Matthews PMI-ACP, SPC, CSP Agile Coach	"Edwin Thoms is an exceptional manager, servant leader, and mentor. While working with Edwin at CTO, Edwin provided well thought solutions to complex problems using a collaborative approach. His work ethic exemplifies dedication and care for producing a quality product. It was a pleasure working with Edwin and am more than certain that he will continue to exceed expectations at any future endeavor."
Mr. Kirk Jones DevOps Engineer	"Edwin is a strong leader and a highly effective manager. He places an emphasis on being a servant first and puts all his energy towards making sure his entire team is successful as a unit. As a member of one of his DevSecOps teams for 2 full years, I can attest to his ability to get large teams to work together, and to his solution-oriented mindset. Any team would be fortunate to have Edwin in a leadership position."
Mr. Jeff College PMP, CSM, SPC ASF Methodologist at CACI International Inc.	"I had the privilege of working directly with Edwin on a Scrum team. Edwin is an extremely detail oriented person with a depth of technical knowledge. He is an asset to his clients because he is organized, follows through on everything, and can back it up with the technical know-how to provide true workable solutions. I consider it a pleasure to have worked with Edwin and would welcome the opportunity to do so again."